



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Darrell Shively et al.
SERIAL NO.: 09/410,511
FILING DATE: September 30, 1999
TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER
EXAMINER: Blair, Douglas B.
ART UNIT: 2152

JUL 31 2002
Technology Center 2100

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CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Box Non-Fee Amendment, Commissioner for Patents, Washington, DC 20231, on the date printed below:

Date: 7/23/02 Name: Diane Morse
Diane Morse

AMENDMENT

BOX NON-FEE AMENDMENT
COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

Dear Sir:

This paper is in response to the Office Action dated May 22, 2002. Please amend the above-identified application as shown.